



JULY 2021



REFRESHING and safe from the tap



For more than 120 years, the City of Tallahassee has been providing safe, clean drinking water to the community. To maintain the highest drinking water quality, the City operates a nationally recognized, certified laboratory, which performs water quality analyses with much greater frequency than required by governmental regulations. Dedicated City staff members work around the clock to deliver high-quality water, drawn from the Floridan aquifer, to local homes and businesses.

To showcase its dedication and build consumer confidence, the City releases an annual water quality report to explain how it protects this vital resource and ensures reliable, quality service for customers.

The 2021 Water Quality Report again shows that the quality of the City's drinking water surpasses all regulations set by state and federal agencies. Drinking water standards for quality and safety in Florida are established at extremely stringent levels by the Florida Department of Environmental Protection (DEP), the U.S. Environmental Protection Agency (EPA) and the Florida Department of Health (DOH).

The 2021 Water Quality Report (a federally mandated publication that's also known as the Consumer Confidence Report) provides the monitoring data

and explains the source and treatment process for the City's drinking water. The 2021 report is based on the results of monitoring for the period of January 1 to December 31, 2020, unless noted otherwise. The report is available online at [Talgov.com/WaterQuality](https://www.talgov.com/WaterQuality).

The best way residents can help ensure that high-quality drinking water makes it from the distribution system to their faucet is to maintain their home or business's plumbing system. First, flush the plumbing system if it's been stagnant for an extended period. This can be done by running cold water from all the faucets and hose bibs for several minutes to allow fresh water into the building's plumbing. Second, replace older pipes.

Always remember to use water wisely. While the Floridan aquifer offers an ample supply, it's not infinite. Conserving water now safeguards this resource for future generations.

To speak with someone about the data, please call 850-891-1200 or email WaterQualityReporting@Talgov.com.

For more information about the City's water utility, visit

[TALGOV.COM/WATERQUALITY](https://www.talgov.com/WaterQuality)

MEETINGS IN AUGUST

Visit [Talgov.com](https://www.talgov.com) for the current list of Tallahassee City Commission, Community Redevelopment Agency, Capital Region Transportation Planning Agency and Blueprint Intergovernmental Agency meetings and workshops.

Call the Department of Communications at 850-891-8533 for more information and view the current meeting agendas online at [Talgov.com](https://www.talgov.com). Follow @CityofTLH on Twitter for City news.



FINDING LOST PETS

The moment you realize your furry best friend is missing is terrifying. There are steps you can take to increase the likelihood that you are quickly reunited with your pet. For starters, search your home and yard thoroughly. Your pet may be hiding or stuck somewhere. Alert your neighbors in person and via online forums. The City's Animal Services offers a Lost & Found list online, accessible at [Talgov.com/animals](https://www.talgov.com/animals). The site also provides information for what to do if you have found someone's pet. In both scenarios, a current ID tag and microchip are beneficial. Most of all, keep hope and keep looking.



SMART PREP FOR SENIORS

Hurricanes and other natural disasters present many challenges, and how you prepare should reflect your lifestyle and stage of life. Here are three tips to help local seniors build their disaster supplies kits:

- Store supplies in easy-to-carry containers. You may want to consider using containers with wheels.
- Label equipment, such as wheelchairs, canes or walkers, with your name, address and phone number. Keep a list in your kit of the type and model numbers of the medical devices you require.
- Learn about your doctor’s and pharmacy’s emergency plans and work with them to identify back-up service providers. Be sure to make provisions for medications that require refrigeration or devices that require electricity.

Everyone’s situation is unique, so your kit and plan will be, too. Discuss hurricane preparedness with your family, friends and neighbors. Simple steps can make weathering the storm easier and safer for seniors. Learn more at Talgov.com.

Sustainability Tip

Water your lawn in the early morning when temperatures and evaporation rates are low. Remember that 30 minutes twice a week is all your lawn needs.



KEEP COOL AT LESS COST

The biggest share of a household’s summer energy use generally goes toward cooling. Try these five methods to keep cool at less cost with no less comfort.

1. Cool your home to 78 degrees or your highest comfortable temperature. The smaller the difference between the indoor and outdoor temperatures, the lower your energy cost.
2. Be sure your ceiling fans breeze downward.
3. On sunny days, close your window shades, drapes and blinds to block the sun’s heat.
4. Check your air filter. A clogged filter reduces cooling efficiency, reduces comfort and increases operating costs.
5. Have your central air conditioning system checked yearly by a qualified AC service technician. Just like your car, your air conditioner needs a professional checkup.

For more information on energy efficiency, call the City of Tallahassee Utilities at 850-891-4968 or visit Talgov.com/YOU.



SUMMER FIRE SAFETY

The summer grilling season is here. Use these tips from the Tallahassee Fire Department to reduce your risk of fire and injury:

- Place your grill at least 15 feet from anything combustible
- Create a safety zone at least 3 feet in diameter around the grill to protect kids and pets
- Remove fat and grease buildup in trays below the grill
- Keep a hose or fire extinguisher near the grill

Learn more at Talgov.com/Fire.

update your utility contact information

TALGOV.COM/UPDATE

For all City of Tallahassee utility related inquires, please call 850-891-4968 or visit Talgov.com.

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Insight is published monthly to inform citizens about City services and related items of interest. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the City’s ADA/Title VI Coordinator at least two business days prior to the event at 850-661-3235 or Kathleen.Wright@Talgov.com. For persons using a TDD, please call 711. Sign language interpreters require 10 days advance notice.